



## CHAMPIONSHIP CRUISE – FAQ

### DEADLINES YOU NEED TO KNOW!

Register with the Royal Caribbean by Feb. 28, 2018.\*

Reserve your ground transportation by March 24, 2018.\*

#### Q: CAN I BRING A GUEST?

**A:** With your earned cabin, you can bring up to one guest at no additional cost. All guests will need to have a passport that is valid through Oct. 21, 2018. Additionally, no one who is 24 or more weeks pregnant is permitted on the cruise ship.

#### Q: CAN I BRING MY CHILD AS MY GUEST?

**A:** Isagenix is a family company, and we are aware that many Associates may want to bring their children with them to Isagenix events. We welcome children, but please note that children under 6 months of age are not permitted on the ship. Children above 6 months of age will count as an additional occupancy. All ChampionSHIP Cruise qualifiers can bring one additional guest at no cost per cabin, but if a child qualifies as a third occupancy, you will be responsible for additional fees. Additionally, all passengers on the cruise including children will need a valid passport.

#### Q: WHAT IS INCLUDED ON THIS CRUISE?

**A:** The incredible cruise includes balcony cabins, meals in the dining room and on the deck (excludes upgraded meals), nonalcoholic beverages (sodas are not included in the cruise fare, only tea, iced tea, coffee, juice, water, and lemonade), and most entertainment aboard the ship. You are free to book additional excursions and packages at your own expense. Please note, Isagenix will cover Wi-Fi for all qualifiers aboard the ship, so please don't purchase this accommodation.

#### Q: CAN I ADD AN ADDITIONAL ROOM AND/OR UPGRADE?

**A:** Isagenix has provided beautiful **ocean-view, superior balcony cabins** for everyone. If you're not satisfied with this gorgeous accommodation, you can contact Ana Ingalls (Ana@BuySea.net) directly and subject to availability, you may purchase add-ons and upgrades at your own expense.

#### Q: WILL ISAGENIX PROVIDE GROUND TRANSPORTATION?

**A:** Yes, Isagenix will provide one (1) transfer on the day of arrival (April 12, 2018 – April 14, 2018) and one (1) transfer on the day of departure (April 21, 2018) for up to (2) people. Additional guests and transfers can be accommodated at your own expense. The deadline to register for ground transportation is March 24, 2018. No additional reservations will be made after March 24, 2018. If your travel days fall outside of these provided dates, you are responsible for booking your own ground transportation. After registration is complete with Royal Caribbean, Isagenix will provide a survey link for you to register for ground transportation.

#### Q: WHAT AIRPORT DO I FLY INTO?

**A:** San Juan Airport (SJU).





**Q: WHAT TIME SHOULD I ARRIVE TO SAN JUAN?**

**A:** Isagenix strongly recommends that you fly in the night before, April 13. We would like you to board the boat by 3 p.m. April 14, 2018, so that you have time to get settled before the Welcome Reception at 5 p.m.

**Q: WHAT TIME SHOULD I DEPART SAN JUAN?**

**A:** The cruise is scheduled to return to San Juan on Saturday, April 21, and there are no planned Isagenix activities Saturday, April 21. The cruise will provide you with your group exit number as a reference as to when you will disembark. We strongly recommend that you plan for potential delays in disembarking and/or transportation to the airport when booking your return flight.

**Q: HOW DO I CONNECT WITH FELLOW CHAMPIONSHIP CRUISE ATTENDEES?**

**A:** You will have access to connect with all other qualifying attendees through an official ChampionSHIP Cruise Facebook group! On board, you'll have access to the Isagenix Events app, which will keep you in the loop of agenda items for all attendees!

**Q: WHAT SHOULD I PACK?**

**A:** The cruise ship has regulations in place regarding onboard attire. For the majority of your time on the ship, you can dress casual. Shorts are allowed for breakfast and lunch. Swimwear must be worn on the pool deck only. There are other occasions for smart casual and formal attire, so you'll want to include collared shirts and dresses or skirts as well as suits, ties, and cocktail dresses. For more specifics on these regulations, visit the cruise website.

**Q: WHERE CAN I GET MORE INFORMATION ABOUT WHAT TO DO IN MY FREE TIME?**

**A:** Get the most out of your trip by booking adventures early online! You'll get up to 40 percent off for booking adventures prior to being on board the ship. Once you receive your booking number you will be able to check in online and take advantage of all the fun that RCCL has to offer.

*\*All deadlines are final. Accommodations cannot be made for anyone after these deadlines. We appreciate your understanding.*

